

MCG Indicia for Healthcare Providers

MCG Indicia enables healthcare providers to implement informed care strategies based on the latest global evidence to proactively, and efficiently, move patients toward health. MCG Indicia allows the entire care team access to the same vetted information they need to feel confident in every care decision, in every moment.

MCG Indicia is for providers making care decisions. The dynamic interface quickly lets providers know if a patient meets indications for more intense care.

Admit patients to the right level of care using evidence-based clinical criteria for admission



Manage patient care for optimal recovery and increase efficiency of clinical resources



Document medical necessity and facilitate reimbursements



Discharge at the right time and use patient education to support improved outcomes



Analyse, evaluate and track trends and variances at an organizational level, raise the standard of excellence in care

Reducing unwarranted variation in care quality across Qatar¹

The Ministry of Public Health in Qatar is using MCG Care Guidelines to help create national clinical guidelines for the State of Qatar. This new initiative aims to assist in the reduction of an unwarranted variation in care quality across the country and thereby optimize health outcomes whilst generating improved value from the system overall.

Reducing readmission rates and increasing patient engagement²

A California based medical centre implemented a heart failure disease management program based on the MCG Chronic Care guidelines. This program resulted in a 49% drop on 30-day heart failure readmission rates and increased patient engagement rates from 28% to 67%.

Industry-Leading Evidence-Based Care Guidance³

1,500+ hospitals use MCG evidence-based guidelines and software





Benefits for Hospitals:

- ✓ Supports reimbursement, case management and care management goals
- ✓ Reduces amount of time devoted to administrative work and the need for high-level staff reviews
- ✓ Aids service improvement, identifies patient flow bottlenecks, reduces avoidable delays

Benefits for Clinicians:

- ✓ Thorough coverage of acute inpatient conditions and procedures
- ✓ Includes general recovery guidelines to support care of complex cases or when no acute care guideline seems applicable
- ✓ Provides optimal recovery course and clear recovery milestones, including goal length of stay

Benefits for Patients:

- ✓ Promotes more consistent, high-quality treatment, helping to improve outcomes
- ✓ Helps reduce avoidable hospital delays
- ✓ Provides easy-to-comprehend patient information materials (e.g. preoperative information, inpatient care plans and discharge instructions)

Comprehensive Coverage

MCG care guidelines span the full care journey, supporting clinical decisions and care planning, and easing transitions between care settings:

- Ambulatory care
- Inpatient and surgical care
- General recovery care
- Home care
- Recovery facility care
- Behavioral health care
- Chronic care

“MCG is so much more than just a criteria set... It has given our internal physician advisor group clarity around level of care decisions, and we now have the evidence to back up those decisions.”

Dr N Ulmer, VP of Clinical Services and Medical Director of Case Management⁴

Integrates with EMR systems for use at the point of care

MCG Indicia can be used by clinicians within their existing workflow. It also provides case managers with an easy-to-use solution for managing large, diverse caseloads – one that reduces the time needed to document evidence-based clinical decisions. Better and faster documentation can result in fewer payor denials, lower administrative costs, and assists in the delivery of improved patient care.

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MCG, Zynx Health, FDB (Middle East Drug Knowledge), Map of Medicine and Homecare Homebase comprise Hearst Health. Hearst Health offers independent, unbiased, and evidence-based care guidance solutions for supporting safe medication decisions, directing the ideal patient journey, driving high-quality clinical performance, and developing and implementing informed care strategies.